

Privacy Notice

ASSA ABLOY is committed to protecting your personal data. MUL-T-LOCK TECHNOLOGIES LTD. is a member of the ASSA ABLOY group. This privacy notice describes:

- [the types of personal data we collect from you in connection with this website;](#)
- [how we use that information and why;](#)
- [who we share it with and where;](#)
- [how long we store it for;](#)
- [your rights, including how you can contact us if you have additional questions about the processing of your personal data; and](#)
- [how we can make changes to this notice.](#)

Please click on the links above to navigate directly to the relevant section of this privacy notice.[\[BM1\]](#)

MUL-T-LOCK TECHNOLOGIES LTD. (Israeli registration No. 510742190) of 1 Herut St. Yavne, ISRAEL as "data controller" is responsible for the processing of your personal data.

For further information on our use of cookies, please see our Cookies policy [*INSERT HYPERLINK*].

What personal data will we collect?

We collect and store:

- Your name, address, email and/or telephone number which you submit in order to obtain information from us or in connection with any other request.
- Visitors' online behaviour including e.g. IP address

How and why will we use your personal data?

Why do we process this personal data?	What is the legal basis for such processing?
To provide you with the information you request via the website.	Using your personal data in this way is necessary for us to respond to your request.
To set up and manage your account, for example by sending you password reminders or notifications of changes to your account details.	Using your personal data in this way is necessary for us to provide you with an online account.
To carry out statistical analysis about the use of the website to better understand how our website is used and make improvements.	It is in our legitimate interest to look at this information to understand how our website is being used, and to manage and improve it. Since no sensitive personal data will be processed and the processing is limited, we have concluded that our legitimate interest to conduct the analysis and improvements takes precedence over your privacy interest.

Why do we process this personal data?	What is the legal basis for such processing?
To better understand your interests and preferences, in order to provide you with an experience that is tailored to those interests and preferences, for example through use of behavioural analysis and marketing automation.	It is in our legitimate interest to look at the preferences that we derive from your browsing behaviour and purchases so that we can personalise your user experience, including marketing materials where this is in line with your marketing choices (see below).
To send you communications about relevant products or services which may be of interest, in accordance with your marketing preferences.	We will only send you marketing materials where we have your consent.
To offer you guided sales tools to assist you with selecting the correct product or service.	Using your personal data in this way is necessary for us to respond to your request.
To comply with legal requirements to which we are subject, such as tax or financial reporting requirements.	Using your personal data in this way is necessary for us to comply with our legal obligations.

Who and where is your personal data transferred to?

We may transfer your personal data for the purposes set out above:

- To other companies within the ASSA ABLOY group (a full list of ASSA ABLOY entities can be found [here](#));
- To third parties who either provide services connected to this website or its functions, but only to the extent necessary to provide these services, e.g. IT service provider(s) which host, develop and offer support for this website, distributors who will respond to your request and who may contact you with other promotional communication, and/or digital marketing suppliers, where we have your consent.
- When required by law; and/or
- To a buyer or a potential future buyer of our business.

Some recipients are located in the following countries outside the EU/European Economic Area (EEA).

As in some cases these countries have a lower level of protection than that within the EU/EEA, when transferring personal data to countries outside the EU/EEA we use standard contractual clauses approved by the European Commission to ensure a sufficient level of protection for your personal data. These standard contractual clauses can be found via the following link: http://ec.europa.eu/justice/data-protection/international-transfers/transfer/index_en.htm.

We take measures to protect all personal data transferred to a third party, or to other countries, in accordance with applicable data protection laws and as stated above.

For how long will we store your personal data?

We store personal data for as long as necessary to fulfil the purpose for which the data has been collected, and in accordance with our internal record retention schedule. This means that we delete your personal data when such data is no longer necessary to process a request or an order, or to manage your account or our client relationship. Statistics which have been anonymised may be saved for longer.

Your rights

In relation to the personal data that we hold about you, you have the right to:

- Request a copy of your personal data from our records;
- Ask that we correct or erase your personal data (though this may mean that we cannot process requests or orders, or that your account expires);
- Ask us to stop processing your personal data (for example as regards the use of the data to improve our website), or restrict how we process it (for example if you deem the data to be incorrect);
- Request the personal data used to provide you with information you requested, process an order, or manage your account or our relationship in a machine-readable format, which you are entitled to transfer to another data controller; and
- Withdraw your consent to us processing your data for marketing purposes at any time.

We may not accept a request to erase your personal data where we require it to comply with a legal obligation or in relation to a legal claim.

Requests to exercise your rights should be addressed to Compliance@Mul-t-lock.com

If you have a complaint regarding our processing of your personal data you are entitled to report this to the supervisory authority where you live or work if different. Details can be found at: [\[BM1\] http://ec.europa.eu/newsroom/article29/item-detail.cfm?item_id=612080](http://ec.europa.eu/newsroom/article29/item-detail.cfm?item_id=612080).

How can we make changes to this privacy notice?[\[BM2\]](#)

We may update this privacy notice from time to time in response to changing legal, regulatory or operational requirements. We will notify you of any such changes (including when they will take effect). Your continued use of the website after any such updates take effect will constitute acceptance of those changes. If you do not accept any updates to this privacy notice, you should stop using this website.